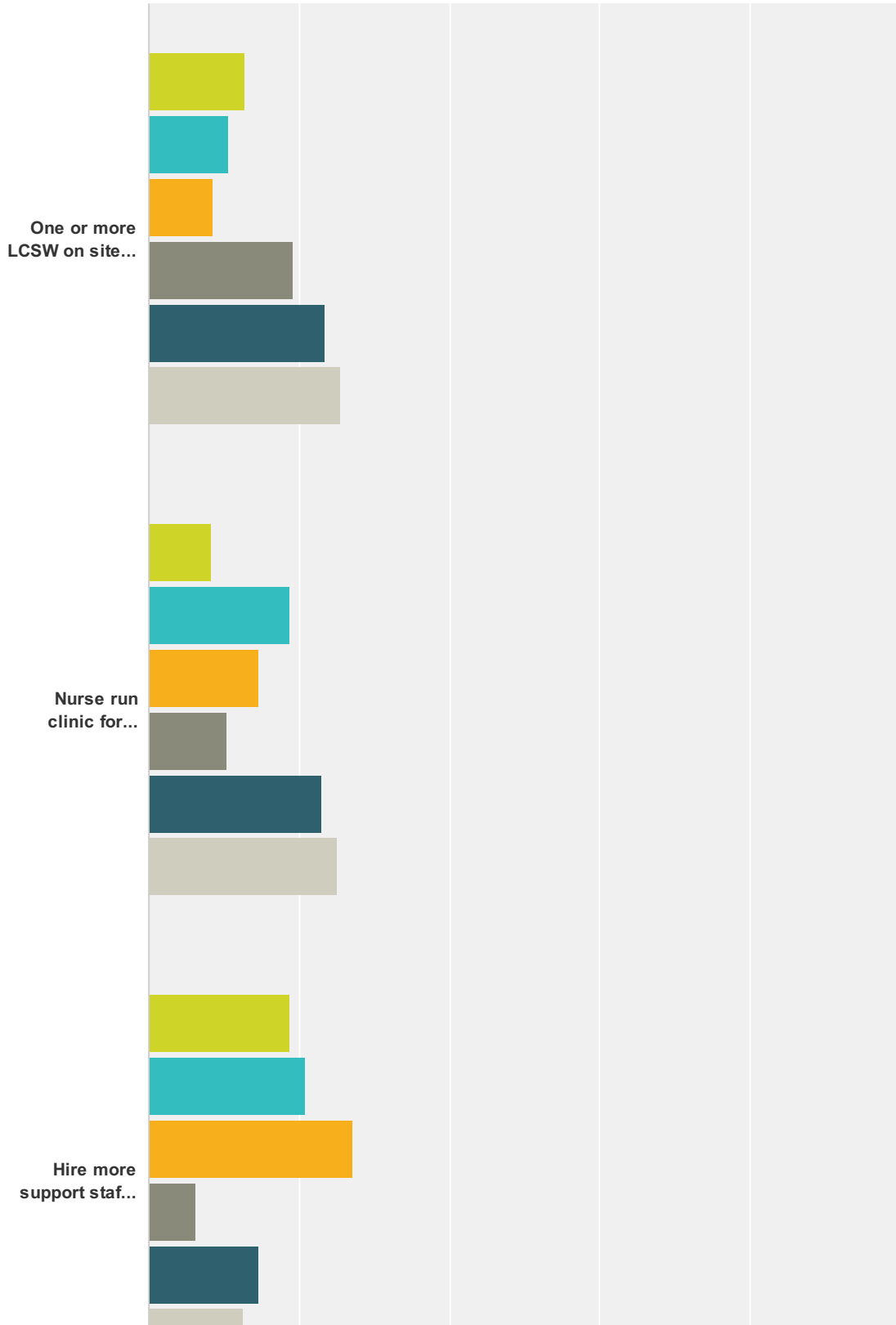


Q1 We ask that you put your name so we know that nobody has voted more than once. I will be the only person who sees the names, and this is my personal surveymonkey account. We can only count your vote if you put your name. Your name will be stripped from the results before the aggregate results are shared with anyone else. Thanks, Dave

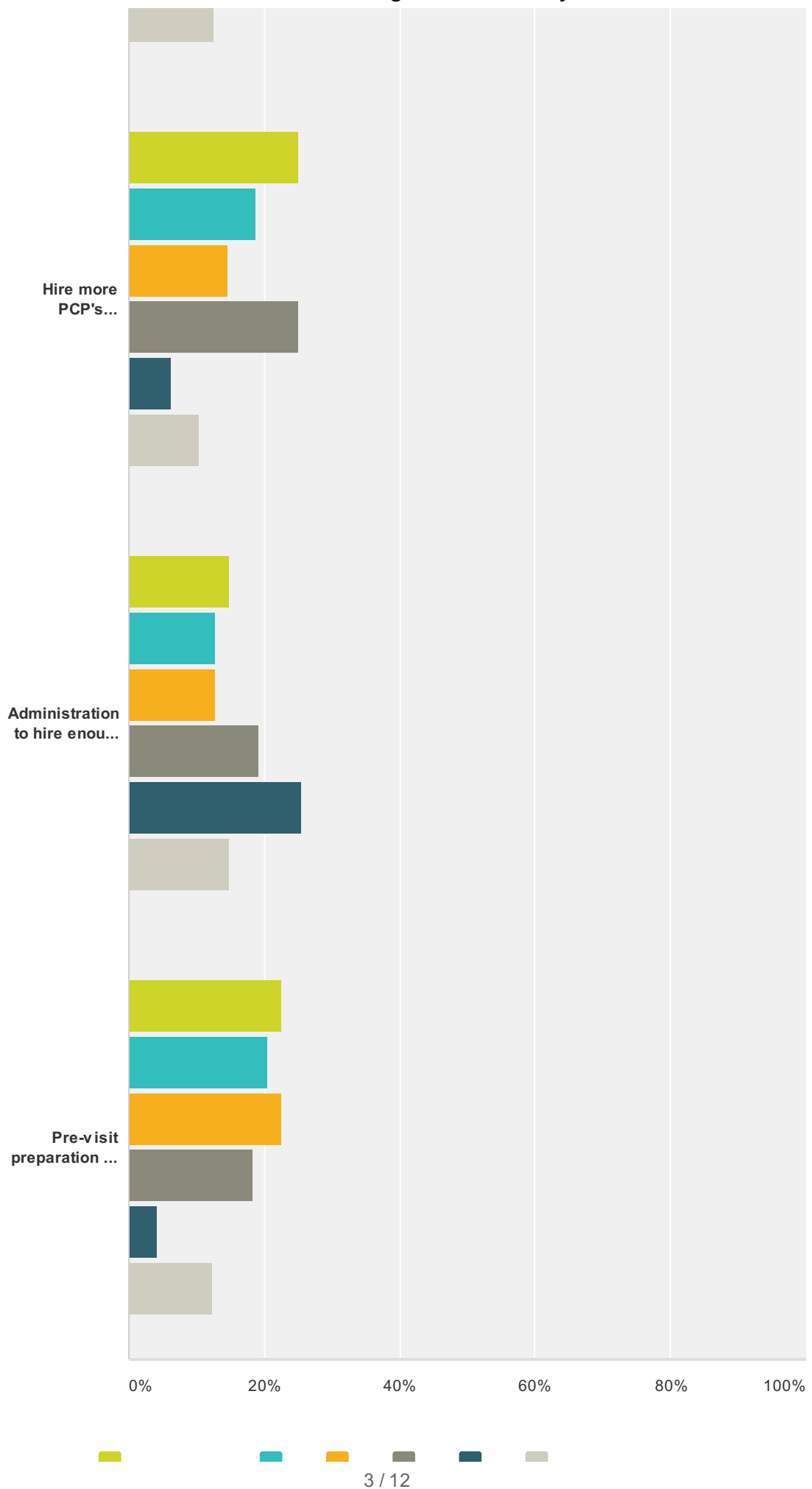
Answered: 50 Skipped: 0

Q2 Please rank the following solutions with 1 as your top solution and 6 being the solution you least prioritize. * Please note, even though SurveyMonkey allows it, do NOT give two items the same rank. *****

Answered: 49 Skipped: 1



Solutions and Negotiables Survey



Solutions and Negotiables Survey

1 (top choice) 2 3 4 5 6 (bottom choice)

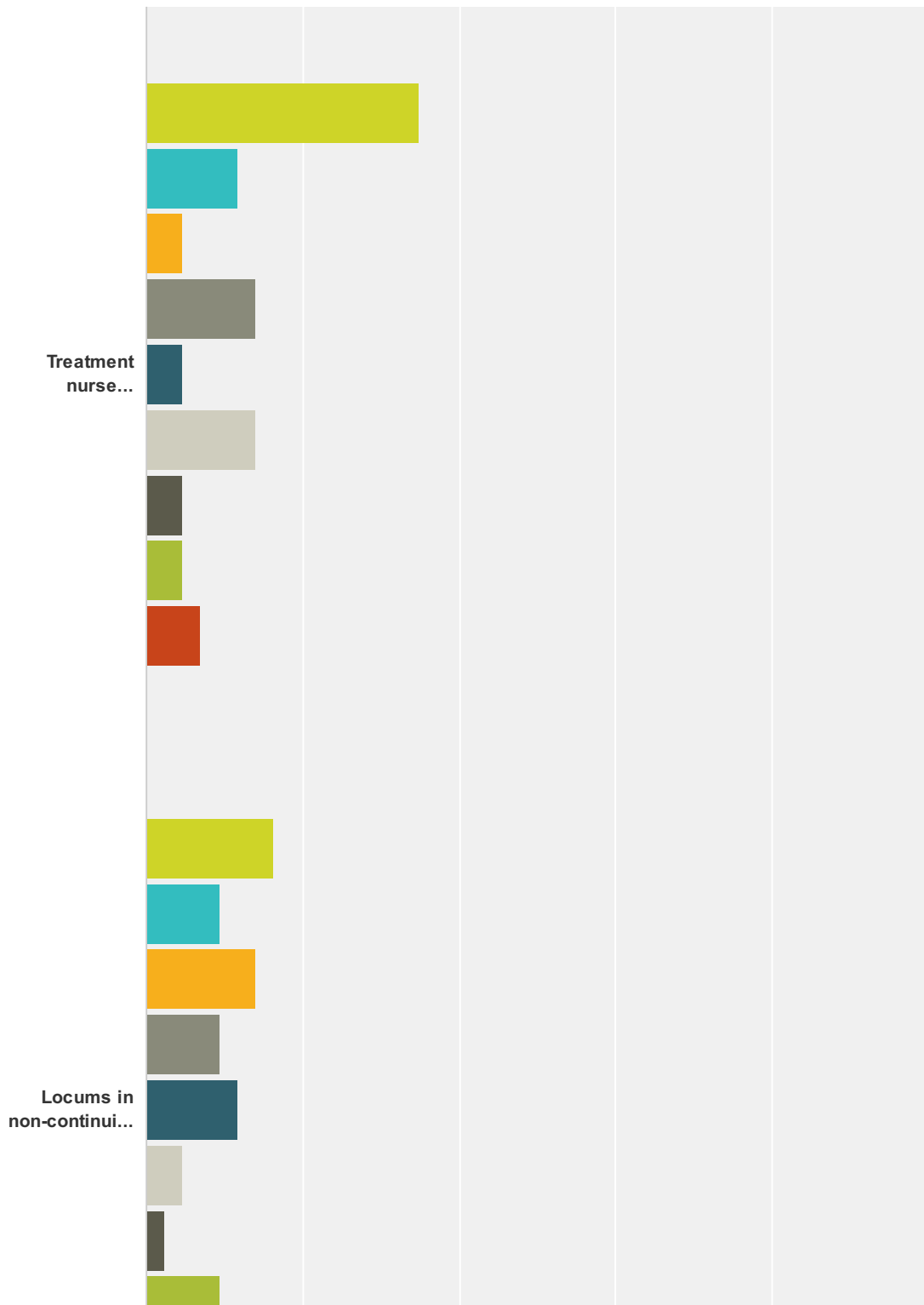
	1 (top choice)	2	3	4	5	6 (bottom choice)	Total
One or more LCSW on site at clinic, this is already happening at CHC. (Increases access/capacity)	12.77% 6	10.64% 5	8.51% 4	19.15% 9	23.40% 11	25.53% 12	47
Nurse run clinic for opiates (modeled after the Coumadin/Anti-coag RN run clinics) (Clinic support)	8.33% 4	18.75% 9	14.58% 7	10.42% 5	22.92% 11	25% 12	48
Hire more support staff to do panel management (increase capacity, clinic support)	18.75% 9	20.83% 10	27.08% 13	6.25% 3	14.58% 7	12.50% 6	48
Hire more PCP's (physicians or NP's) with the explicit purpose of increasing primary care visits. (increases access/capacity)	25% 12	18.75% 9	14.58% 7	25% 12	6.25% 3	10.42% 5	48
Administration to hire enough providers and staff to fill 90% of clinic space during the regular 40 hour week, and to articulate a goal for what percentage of clinic space will be filled on evenings and weekends. Administration to publish monthly run charts on all 3 of these measures on the dashboard.	14.89% 7	12.77% 6	12.77% 6	19.15% 9	25.53% 12	14.89% 7	47
Pre-visit preparation for establish care visits. ie a staff member who has time allotted to prepare for patients to be seen for the first time. (Modeled after the PONE nurse and Healthy Start intake process) (increases capacity, clinic support)	22.45% 11	20.41% 10	22.45% 11	18.37% 9	4.08% 2	12.24% 6	49

Q3 Comments for Question 2.

Answered: 23 Skipped: 27

Q4 Please rank the following negotiables from 1 to 9 with 1 being your top choice. We are defining negotiables as those ideas you are willing to agree to in exchange for improvements in clinic. * Please note, even though SurveyMonkey allows it, do NOT give two items the same rank. *****

Answered: 45 Skipped: 5



Solutions and Negotiables Survey

Exchange less
panel...

Commit to
working some...

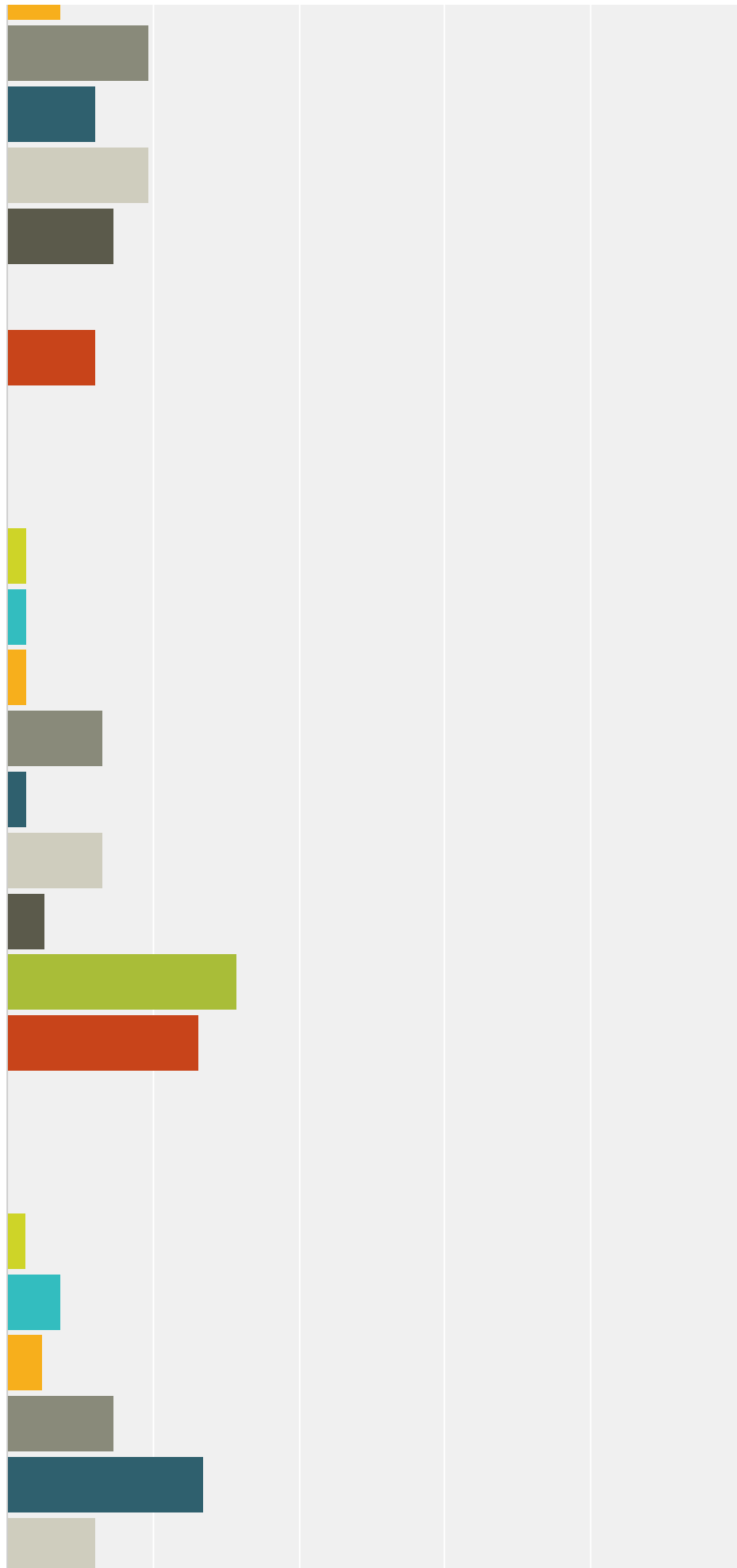
Solutions and Negotiables Survey

Advertise to
patients tha...

Longer clinic
with bigger...

Solutions and Negotiables Survey

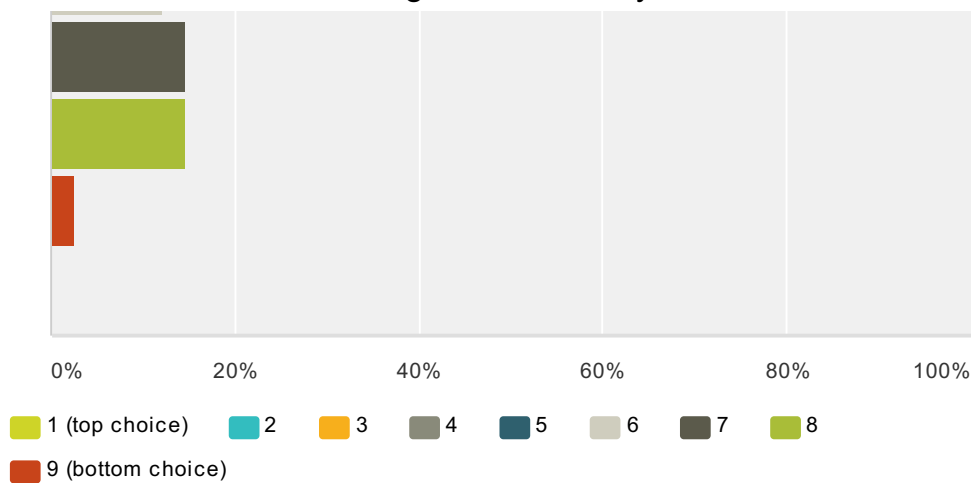
Reduce % of
prescheduled...



Changing the
minimum numb...

15% of medical
staff agree ...

Solutions and Negotiables Survey



	1 (top choice)	2	3	4	5	6	7	8	9 (bottom choice)	Total
Treatment nurse appointment becomes provider short notice add on (system localized at each clinic). PCP's agree that for each clinic, they will, when needed, convert 1 treatment nurse appointment into a quick add on/low acuity appointment)	34.88% 15	11.63% 5	4.65% 2	13.95% 6	4.65% 2	13.95% 6	4.65% 2	4.65% 2	6.98% 3	43
Locums in non-continuity roles for a short period of time (weeks to months) and as a small percentage of the providers doing clinics (no more than 3% of the providers working in primary care clinics of any type can be locums) Consider locums for: short notice clinics, to do new patient intakes, and/or cover for a doc on extended leave.	16.28% 7	9.30% 4	13.95% 6	9.30% 4	11.63% 5	4.65% 2	2.33% 1	9.30% 4	23.26% 10	43
Exchange less panel management pay for decreased roster and decreased panel, e.g. someone doing 5 clinics can have a roster each clinic of 9, with an adjusted panel size based on 18 hours of clinic (90% of 20hours).	12.82% 5	12.82% 5	17.95% 7	5.13% 2	2.56% 1	15.38% 6	12.82% 5	15.38% 6	5.13% 2	39
Commit to working some number of weekend clinics; for example, 2 weekend clinics per year	11.63% 5	18.60% 8	20.93% 9	6.98% 3	16.28% 7	6.98% 3	16.28% 7	0% 0	2.33% 1	43
Advertise to patients that we have drop-in appointments available in the CHIP clinic with a maximum of 4 patients total per clinic	9.52% 4	23.81% 10	21.43% 9	9.52% 4	14.29% 6	2.38% 1	9.52% 4	4.76% 2	4.76% 2	42

Solutions and Negotiables Survey

Longer clinic with bigger roster, ie a clinic from 1pm-6pm with 12 to 13 patients instead of 10	7.32% 3	7.32% 3	12.20% 5	4.88% 2	4.88% 2	7.32% 3	14.63% 6	19.51% 8	21.95% 9	41
Reduce % of prescheduled continuity appts (fewer PA appts, more routine appt slots) on roster	4.88% 2	9.76% 4	7.32% 3	19.51% 8	12.20% 5	19.51% 8	14.63% 6	0% 0	12.20% 5	41
Changing the minimum number of primary care clinics from 3 to 5 including 1 weekend or evening	2.63% 1	2.63% 1	2.63% 1	13.16% 5	2.63% 1	13.16% 5	5.26% 2	31.58% 12	26.32% 10	38
15% of medical staff agree to add one clinic	2.44% 1	7.32% 3	4.88% 2	14.63% 6	26.83% 11	12.20% 5	14.63% 6	14.63% 6	2.44% 1	41

Q5 Comments for Question 3.

Answered: 25 Skipped: 25