Dear esteemed patient,

As of June 1st, 2014, the number of patients scheduled in every primary care clinic was increased from 10 to 11. Two patients are now booked into my 8 AM slot.

This change was made to make it easier for you to get an appointment with me, but it will mean that we have a little less time in clinic, and it may also mean that you will have longer wait times.

I apologize in advance for any inconvenience or discomfort this may cause you.

I appreciate your understanding as we go through this change together.

If you would like to offer feedback about this change, you may contact your

health plan at one of the numbers listed below:

 · CCHP members: 1-877-661-6230 (Press 1 for English or 2 for Spanish, and then press 2 for a representative). Monday - Friday 8:00 a.m. - 5 p.m

 · Medi-Cal members: 1-888-466-2219

 · Medicare members: 1- 866- 800-8749

Sincerely,

Your Primary Care Provider