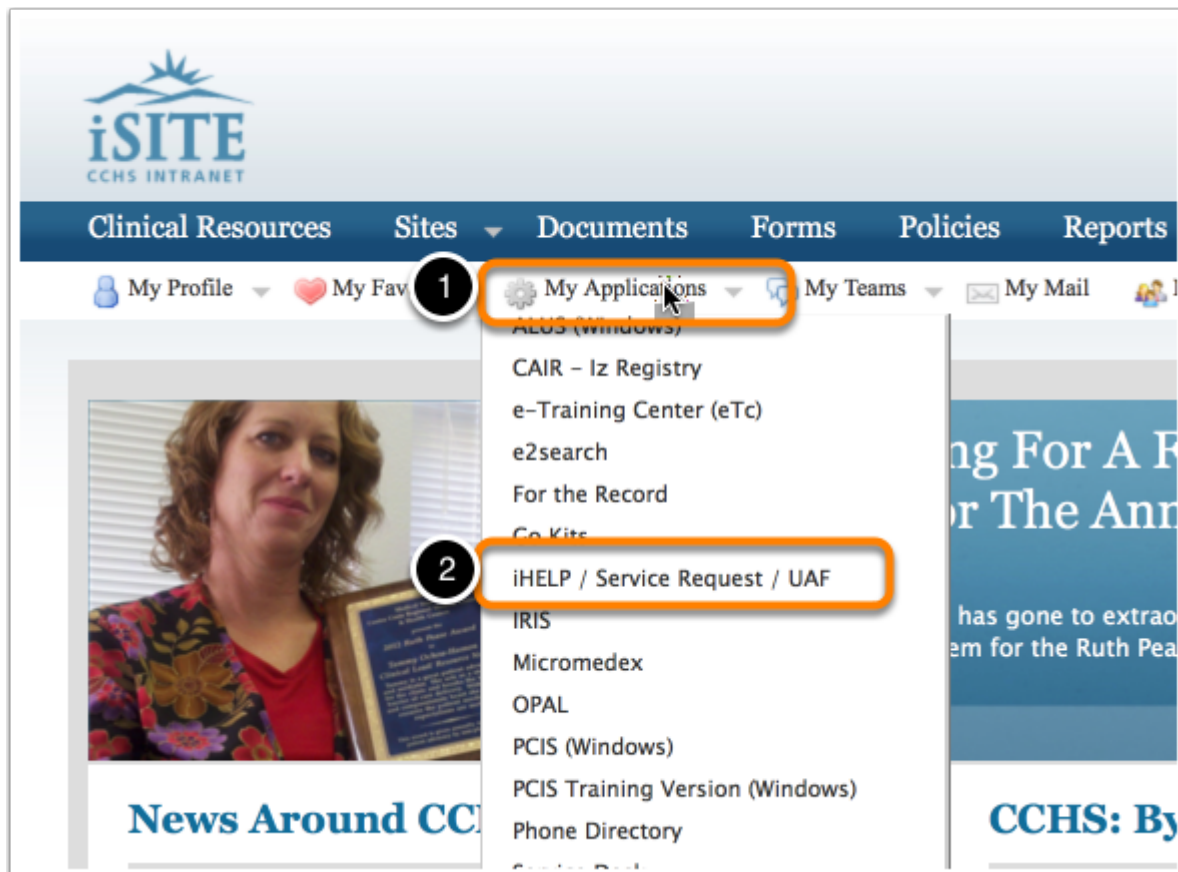


How to use ccLink on your iPad or iPhone (Android works but isn't

Goto iSite


Under My Applications choose iHelp / Service Request / UAF

Note: to use Canto/Haiku you have to have cellular or wifi access (on how to get it at work please make a UAF request for Employee Wireless)




iHelp

Choose first option



iSITE Applications

Logout



Help Desk | System Access | Service Request

Welcome, Rajiv

Click the statement that best describes the reason for your visit.

I want to request access to a system for myself or for another employee.

I need new or upgraded hardware or software.

I need custom programming services.

I need help moving computer equipment to another location.

I need remote access (VPN) to the CCHS network.

I want to see the status of a request.

Select Haiku/Canto

You should go to the app store to download Haiku for iPhone or Canto for iPad before this.

<input type="checkbox"/>	DSG User Account	change
<input type="checkbox"/>	E-Prescribing for Controlled Substance (EPCS)	change
<input type="checkbox"/>	e2Search	change
<input checked="" type="checkbox"/>	ECDB	change
<input type="checkbox"/>	EDPRO	change
<input checked="" type="checkbox"/>	Employee Wireless	change
<input type="checkbox"/>	For The Record Administrator	change
<input type="checkbox"/>	Go Kit Administrator	change
<input type="checkbox"/>	Haiku/Canto	change
<input type="checkbox"/>	IMPAX aka PACS (Add to the proper AD group)	change
<input type="checkbox"/>	IMS	change
<input checked="" type="checkbox"/>	InfoView Desktop shortcut	change
<input type="checkbox"/>	IRIS & IRIS Training	change

Fill out the form with information from your app on your iOS device

Goto here area and get instructions on how to fill in this form. (next page on this instruction sheet)
Also note what login departments you use **These are the specific departments you log in to, for example in the hospital *MEDICINE SERVICES*, or at the Health Center, *MHC Family Practice***

The screenshot shows a web form titled "GO Kit Administrator" with a "change" link in the top right. The form is for setting up "Haiku/Canto" and includes a "Deactivate" checkbox. It has four numbered callouts: 1 points to a "here" link in the instructions; 2 points to the "Installation ID*" field; 3 points to the "Application (Haiku/Canto)*" field; and 4 points to the "Login Departments (up to 20)*" field. A red warning message states: "You must have a ccLink user record and Employee Wireless Access prior to requesting Haiku/Canto Access". Below this, instructions mention downloading the app from the App Store and clicking the "here" link. A large text area for notes is at the bottom, with "Hide" and "Cancel" buttons to its right.

GO Kit Administrator		change
<input checked="" type="checkbox"/>	Haiku/Canto	
<input type="checkbox"/>	Deactivate	
	Installation ID*	<input type="text"/>
	Application (Haiku/Canto)*	<input type="text"/>
	Login Departments (up to 20)*	<input type="text"/>
<p>You must have a ccLink user record and Employee Wireless Access prior to requesting Haiku/Canto Access</p>		
<p>After downloading Haiku (iPhone) or Canto (iPad) from the App Store, please click here for instructions on finding your Haiku and Canto Installation IDs. You can also use the notes section below to communicate additional information/instructions.</p>		
<div></div>		<div>Hide Cancel</div>

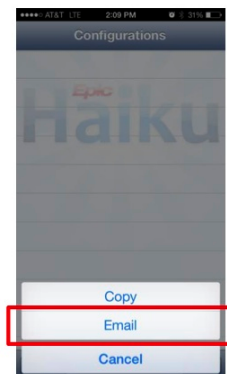
This is the form that opens up on how to get your numbers

To access Haiku and Canto you will need to provide your Application Installation IDs.

1. After downloading Haiku for iPhone or Canto for iPad, launch the application and click the configuration bar at the top; then click the identifier button on the bottom left.



2. Email your unique Identifier to yourself so you can add it to the UAF Request Form.





Send to your chair/supervisor/manager

Make sure you choose your chair/supervisor/manager.

If you want access to a system that is not on this list, click [\[Show All Systems\]](#)

To Be Approved By:

- ☐ I approve
- ☐ Send to known approver(s):
- ☒ Tell us who your supervisor is OR select a different approver
 - ☐ My supervisor(s):
 - ☐ Choose supervisor(s):
 - ☐ My supervisor is: 
 - ☐ Someone else: 

Submit